

Water Supply Application Process FAQs

How are water applications assessed?

GAWB developed a Queuing Guideline (Source Capacity) which sets out the process and criteria GAWB will apply to determine a water seeker's position in the queue for water supply as well as the frequency their position in the queue will be reviewed.

Why has GAWB introduced a Queuing Guideline, Water Application Fee and Capacity Preservation Fee?

Historically, demand for water supply in Gladstone has not exceeded GAWB's capacity to supply. Growth has also largely been incremental (i.e. one project at a time). To respond appropriately to the current demand forecast, GAWB needed to implement new mechanisms to support its planning and contracting activities.

What was the Water Supply Application Process?

GAWB's initial application process to establish the queue and allot currently available water closed on 28 July 2023.

The Queuing Guideline allows GAWB to periodically reassess the queue. New and existing customers can continue to apply for water from Awoonga Dam. New applications will be considered 'later in time' and the Queuing Guideline will be used to determine a water seekers position in the queue.

How often will the queue be reviewed?

GAWB will review the queue established through this process in accordance with the Queuing Guideline (Source Capacity) at least annually or when an event occurs that necessitates the review of the queue.

What is the assessment outcome of the Water Supply Application process and queue position?

All applicants have been notified directly.

Can I still submit a water application?

Water Seekers are encouraged to apply for water at any time by submitting a Water Application to GAWB. A Water Application Form which can be downloaded [here](#).

What happens if I submit a Water Application after 28 July 2023?

The Queuing Guideline will be applied in the assessment of all applications to determine a water seeker's position in the queue for water supply, the frequency their position in the queue will be reviewed and how available capacity will be allocated.

What happens if Awoonga Dam is fully allocated? Will there be further water supply available from other sources?

Lifting the Low Supply Alert in June 2023 made available remaining unallotted water in Awoonga Dam for contracting.

The Queensland Department of Regional Development, Manufacturing and Water (DRDMW) is undertaking further studies to secure additional water supply for the Gladstone region to support economic growth and development.

Further processes for allotment of water are anticipated in the future when additional supply becomes available.